

**Assigning Relationships to a CI Record:**

- From the ServiceNow left navigation menu go to the **Configuration** application, select one of the Configuration Item (CI) Classes available.

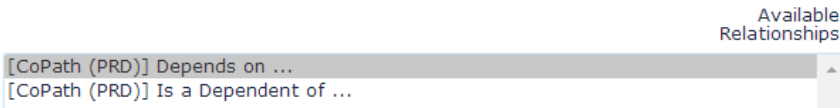


- On the right side of the screen a list of existing CIs will be displayed. Create a New CI record or select the CI record that you want to add relationships to.

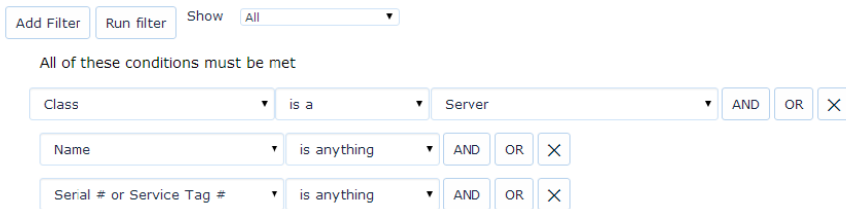
- To add relationships click **Related Items:** +



- Start defining the relationships by selecting the relationship type from the list of Available Relationships.

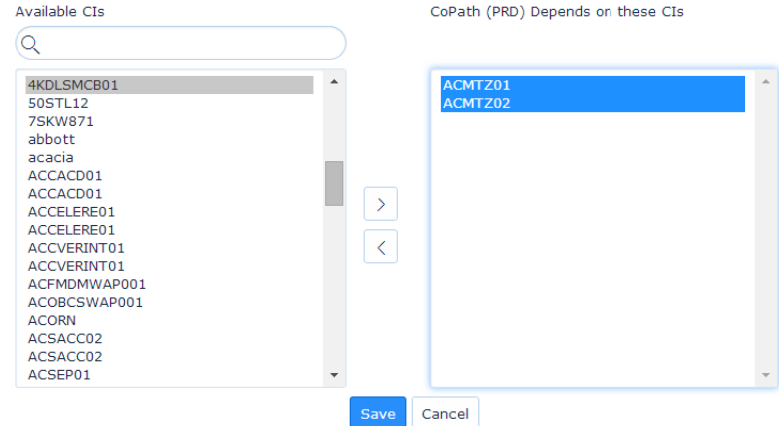


- Next, setup the filter criteria by selecting the appropriate **Class** and click the **Run Filter** button. This will display the CIs available for that Class.



- Next, select the CI from the list of Available CIs that you would like to relate to your original CI (from step 2). Click the > button.

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- To continue adding additional relationship types return to steps 4, 5 and 6. When you have added all of the relationships, click the **Save** button to save all of the Relationships.

Relationship Views

Related Items: + [Icons]

<b>Flat View</b>	<p><b>Depends on - Servers</b></p> <ul style="list-style-type: none"> <li>ACMTZ02</li> <li>ACMTZ01</li> </ul>
<b>Tree View</b>	<ul style="list-style-type: none"> <li>CoPath (PRD)                     <ul style="list-style-type: none"> <li>ACMTZ02</li> <li>ACMTZ01</li> </ul> </li> </ul>
<b>BSM View</b>	
<b>Split View</b>	<p><b>Downstream relationships</b>      <b>Upstream relationships</b></p> <ul style="list-style-type: none"> <li>CoPath (PRD)                     <ul style="list-style-type: none"> <li>ACMTZ02</li> <li>ACMTZ01</li> </ul> </li> <li>CoPath (PRD)</li> </ul>