

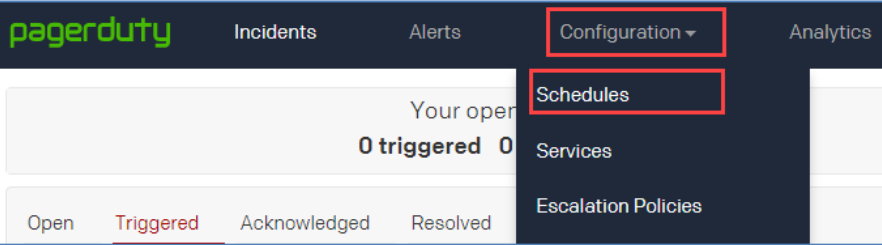
**PagerDuty On-Call Person**

Every Service in PagerDuty has an Escalation Policy comprised of On-Call Schedules. On-Call Schedules typically have levels where the first is "L1" (level 1) and then an escalation to "L2", etc. (level 2, then manager, then director).

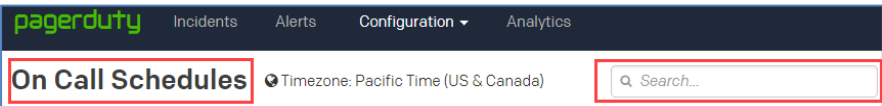
Below are instructions if you have a need to look up the person who is currently on-call for a schedule.

**Search for an On-Call Schedule**

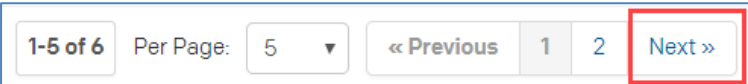
- Click the "Configuration" menu and select "Schedules".



- Type the schedule name in the Search bar and hit enter on the keyboard.

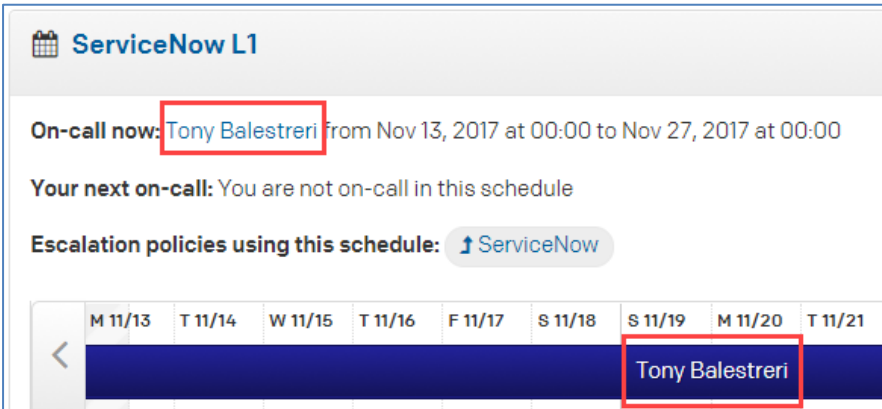


- Locate the correct schedule (Note: you may need to scroll down and/or click the "Next >>" button to see another page of schedules).



**View the current On-Call Person**

- Once you locate the correct schedule, you can see who the on-call is by viewing the "On-call now" text or the calendar view.



- When you click the Name of the on-call person, you can view their Profile to locate their contact information.

